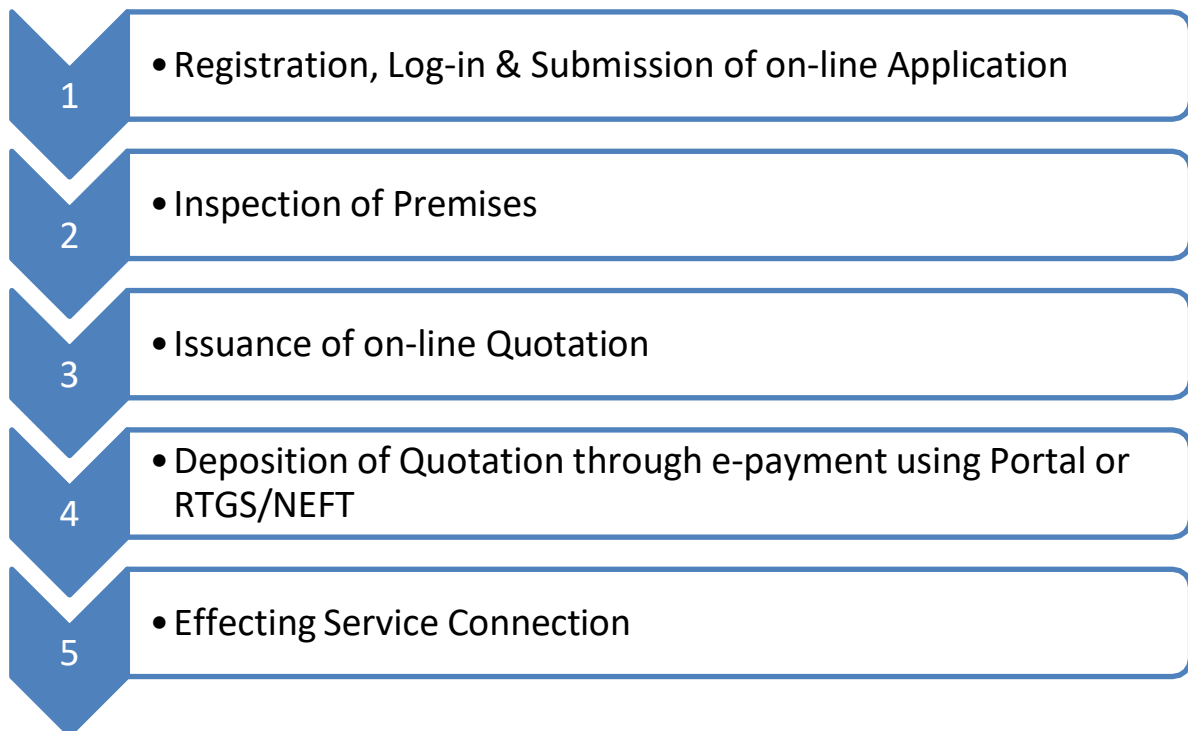




## Manual of WBSEDCL Online System for New Connection (Temporary)

WBSEDCL prefers online application for new connection

### Process flow



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## Step 1: Open User Login Page

On WBSEDCL Portal Home page: <https://www.wbsedcl.in> select tab **Consumer Corner** > **Connection Management** > **Online application** > **Temporary (Puja/Others)**

URL of the online system: [https://portal.wbsedcl.in/ConsumerLogin/Temporary\\_Connection.jsp](https://portal.wbsedcl.in/ConsumerLogin/Temporary_Connection.jsp)

## Step 2: New User Registration

Click on New User link to create a new user id which will be used for new online application.

The screenshot displays the WBSEDCL portal interface. The browser address bar shows the URL [https://portal.wbsedcl.in/ConsumerLogin/Temporary\\_Connection.jsp](https://portal.wbsedcl.in/ConsumerLogin/Temporary_Connection.jsp). The page header includes the WBSEDCL logo, company name "WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED", and a 24x7 Helpline number "Call 19121". The navigation menu includes links for HOME, ABOUT US, CONSUMER CORNER, TENDERS, PROJECTS, NEWS & REPORTS, SOLAR PV APPLICATION, and NOTIFICATIONS. The breadcrumb trail indicates the path: Consumer Corner > Connection Management > Online Application > Temporary (Puja/Others). On the left sidebar, under the "Temporary (Puja/Others)" section, there is a "New User" link highlighted with a red box. The main content area, titled "Temporary (Puja/Others)", contains a "My Account" section with a user icon and a login form. The login form includes fields for Username, Password, and Captcha Text, along with a "Refresh Text" button and a "Login" button. The "New User" link is located to the right of the login form.

### Step 3: Provide Details for new user id creation

Fill the details: Name, User ID & Mobile Number. Next click on **Generate OTP** Button. An OTP will be sent to the Mobile Number.

West Bengal State Electricity Distribution Company Limited

**Registration For New Connection Applicant**

Fields marked with an asterisk (\*) are mandatory

Name: \*

User ID: \*

Mobile No: \*  **Generate OTP**

In case of any problem, please report us [here](#)

Website optimised for IE 7+ with 1024 x 768 px Screen Resolution

### Step 4: Validating via OTP

Fill up the OTP & then click on **Validate** Button.

West Bengal State Electricity Distribution Company Limited

**Registration For New Connection Applicant**

Fields marked with an asterisk (\*) are mandatory

Name: \*

User ID: \*

Mobile No: \*

Provide OTP: \*  **Generate OTP** **validate**

In case of any problem, you can report us to [crmccl@wbasedcl.in](mailto:crmccl@wbasedcl.in)

Website optimised for IE 7+ with 1024 x 768 px Screen Resolution

## Step 5: Fill up Email & Password

Next Email ID & Password need to be filled up. After that click on **Submit** Button.

Payment Receipt | Welcome to WBS | TemConSelfRe x | RE: Fw: Disputed | Registration with | paragraphs are co | [Solved] Table of | table

https://www.wbasedcl.in/webdynpro/dispatcher/local/TemConSelfReg/TemConSelfReg 110% RTGS/ NEFT wbasedcl.in

**West Bengal State Electricity Distribution Company Limited**

**Registration For New Connection Applicant**

Fields marked with an asterisk (\*) are mandatory

Name: \* test puja

User ID: \* testpuja2

Mobile No: \* 9743818882

Email ID: \* [redacted]@gmail.com

Confirm Email ID: \* [redacted]@gmail.com

Password: \* [redacted]

Confirm Password: \* [redacted]

In case of any problem, you can report us to [crmcell@wbasedcl.in](mailto:crmcell@wbasedcl.in)

Website optimised for IE 7+ with 1024 x 768 px Screen Resolution

## Step 6: Successful User ID Creation

After Submit the user id will be created & a successful message will be shown. The Login credentials will be mailed to the respective mail id also.

Payment Receipt | Welcome to WBS | TemConSelfRe x | RE: Fw: Disputed | Registration with | paragraphs are co | [Solved] Table of | table

https://www.wbasedcl.in/webdynpro/dispatcher/local/TemConSelfReg/TemConSelfReg 110% RTGS/ NEFT wbasedcl.in

**West Bengal State Electricity Distribution Company Limited**

**Registration For Industrial New Connection Applicant**

User has been created Successfully. Your login credentials has been sent to [redacted]@gmail.com

In case of any problem, you can report us to [crmcell@wbasedcl.in](mailto:crmcell@wbasedcl.in)

Website optimised for IE 7+ with 1024 x 768 px Screen Resolution

## Step 7: Login using created User ID & Password

Next Go to Login Page via following path: [Consumer Corner](#) > [Connection Management](#) > [Online application](#) > [Temporary \(Puja/Others\)](#). Provide Username & Password to Login to Temporary New Connection application page.

The screenshot displays the WBSSEDCL portal interface. At the top, a banner features a scenic view of a river and hills, with the WBSSEDCL logo and a 'Log off' link. Below the banner, a navigation bar includes links for 'Temporary Connection', 'Temporary New Connection', 'Temporary Quotation Letter Download', 'Temporary Connection EPayment', 'Temporary Connection Status', 'Payment Receipt', and 'Change Password'. The main content area is titled 'Application for Temporary Connection' and contains two sections: 'Applicant Details' and 'Connection Details'.

**Applicant Details**

Your Email Id:   
Your Mobile Number:   
Application Type:   
Name of Concerned Person / Organisation:   
Region / District:   
Supply Office:   
Purpose:   
Address of Concerned Person/ Organisation:   
Connection Address:

**Connection Details**

From Date:  To Date:    
Number Of Days:   
Load (KW):

## Step 8: Filling up Applicant & Connection Details

Fill the required details. First Need to fill up Name of Concerned Person / Organisation.  
Applicant need to select respective Region & CCC.

### Tips :

a. **Region:**

User can check nearby locality and get their Region Name.

b. **Customer Care Centre (CCC) :**

User can check nearby locality and get their Customer Care Centre. User's Customer Care Centre might be same as them. For more information, user can contact toll Free Numbers (available in website).

Then Applicant needs to select Purpose of the connection from:

- Puja
- Election
- Others

Applicant need to fill up Address of Concerned Person/ Organization & Connection Address.

Temporary New Connection x +

https://www.wbsedcl.in/iri/portal 120% Search

Welcome test puja Log off

WBSEDCL

Temporary Connection

Temporary New Connection | Temporary Quotation Letter Download | Temporary Connection EPayment | Temporary Connection Status | Payment Receipt | Change Password

### Application for Temporary Connection

#### Applicant Details

Your Email Id: [text box]  
Your Mobile Number: [text box]  
Application Type: Temporary Connection  
Name of Concerned Person / Organisation: ABCD Club  
Region / District: SOUTH 24 PARGANAS REGION  
Supply Office: AMTALA CCC-3112500  
Purpose: Puja  
Address of Concerned Person/ Organisation: ABCD Club, Amtala, West Bengal

Connection Address: ABCD Club, Amtala, West Bengal

#### Connection Details

From Date [calendar icon] To Date [calendar icon] Calculate  
Number Of Days: [text box]  
Load (KW): [text box]  
Submit



## Step 9: Filling up Connection From & To Date

Next select Duration of Connection (From & To Date) and click **Calculate** button. Application need to be submitted at least 2 days before the starting date of connection.

Number of Days will be calculated by system & will be shown. Number of days should be maximum of 10 days.

Temporary New Connection

Welcome test puja

Log off

Temporary Connection

Temporary New Connection | Temporary Quotation Letter Download | Temporary Connection EPayment | Temporary Connection Status | Payment Receipt | Change Password

### Application for Temporary Connection

**Applicant Details**

Your Email Id: jeweldawjeda@gmail.com

Your Mobile Number: 9749618802

Application Type: Temporary Connection

Name of Concerned Person / Organisation: ABCD Club

Region / District: SOUTH 24 PARGANAS REGION

Supply Office: AMTALA CCC-3112500

Purpose: Puja

Address of Concerned Person / Organisation: ABCD Club, Amtala, West Bengal

Connection Address: ABCD Club, Amtala, West Bengal

**Connection Details**

From Date: 9/25/2017 To Date: 10/1/2017 Calculate

Number Of Days: 7

Load (KW):

Submit



## Step 10: Filling up Load (KW) required

Next fill up the load (KW) required & then click **Submit** Button. Applied load should be less than 42.5 KW.

Temporary New Connection

Welcome test puja

Log off

Temporary Connection

Temporary New Connection | Temporary Quotation Letter Download | Temporary Connection EPayment | Temporary Connection Status | Payment Receipt | Change Password

### Application for Temporary Connection

**Applicant Details**

Your Email Id: jeweldawjeda@gmail.com

Your Mobile Number: 9749618802

Application Type: Temporary Connection

Name of Concerned Person / Organisation: ABCD Club

Region / District: SOUTH 24 PARGANAS REGION

Supply Office: AMTALA CCC-3112500

Purpose: Puja

Address of Concerned Person/ Organisation: ABCD Club, Amtala, West Bengal

Connection Address: ABCD Club, Amtala, West Bengal

**Connection Details**

From Date: 9/25/2017 To Date: 10/1/2017 Calculate

Number Of Days: 7

Load (KW): 15

Submit

## Step 11: Submission of Details

Then click on **Submit** button to submit the application.

Temporary New Connection x

https://www.wbsedcl.in/rij/portal 120% Search

Welcome test puja

Log off

Temporary Connection

Temporary New Connection | Temporary Quotation Letter Download | Temporary Connection EPayment | Temporary Connection Status | Payment Receipt | Change Password

### Application for Temporary Connection

**Applicant Details**

Your Email Id: [redacted]@gmail.com

Your Mobile Number: [redacted]

Application Type: Temporary Connection

Name of Concerned Person / Organisation: ABCD Club

Region / District: SOUTH 24 PARGANAS REGION

Supply Office: AMTALA CCC-3112500

Purpose: Puja

Address of Concerned Person/ Organisation: ABCD Club, Amtala, West Bengal

Connection Address: ABCD Club, Amtala, West Bengal

**Connection Details**

From Date: 9/25/2017 To Date: 10/1/2017 Calculate

Number Of Days: 7

Load (KW): 15

**Submit**

## Step 12: Successful message with Application No

Temporary New Connection Applied Successfully message will be shown along with the application no.

Welcome test puja

Log off

Temporary Connection

Temporary New Connection | Temporary Quotation Letter Download | Temporary Connection EPayment | Temporary Connection Status | Payment Receipt | Change Password

### Application for Temporary Connection

Temporary New Connection Applied Successfully, Please note the Application Number. Your Application No. is 1003989331

**Applicant Details**

Your Email Id: [redacted]@gmail.com  
Your Mobile Number: [redacted]  
Application Type: Temporary Connection  
Name of Concerned Person / Organisation: ABCD Club  
Region / District: SOUTH 24 PARGANAS REGION  
Supply Office: AMTALA CCC-3112500  
Purpose: Puja  
Address of Concerned Person / Organisation: ABCD Club, Amtala, West Bengal

**Connection Details**

From Date: 9/25/2017 To Date: 10/1/2017 Calculate  
Number Of Days: 7  
Load (KW): 15  
Submit

Also details of application will be shown to applicant whenever he/she moves to Temporary New Connection tab.

Welcome test puja

Log off

Temporary Connection

Temporary New Connection | Temporary Quotation Letter Download | Temporary Connection EPayment | Temporary Connection Status | Payment Receipt | Change Password

### Application for Temporary Connection

You have applied successfully vide application No: 1003989331. You can pay online or at concerned CCC only after inspection and quotation generation from the concerned CCC. Related status of the application may be checked from Application Status available at web-portal

Application Number	Name of Person	Address of Person	Connection Address	Supply Office	Phone Number	load	Tariff	Purpose of Supply	From Date	To date	Number Of Days
1003989331	ABCD CLUB	ABCD CLUB, AMTALA, WEST BENGAL	ABCD CLUB, AMTALA, WEST BENGAL	AMTALA CCC-3112500	[redacted]	15		PUJA	25-Sep-2017	01-Oct-2017	7

## Step 13: Inspection

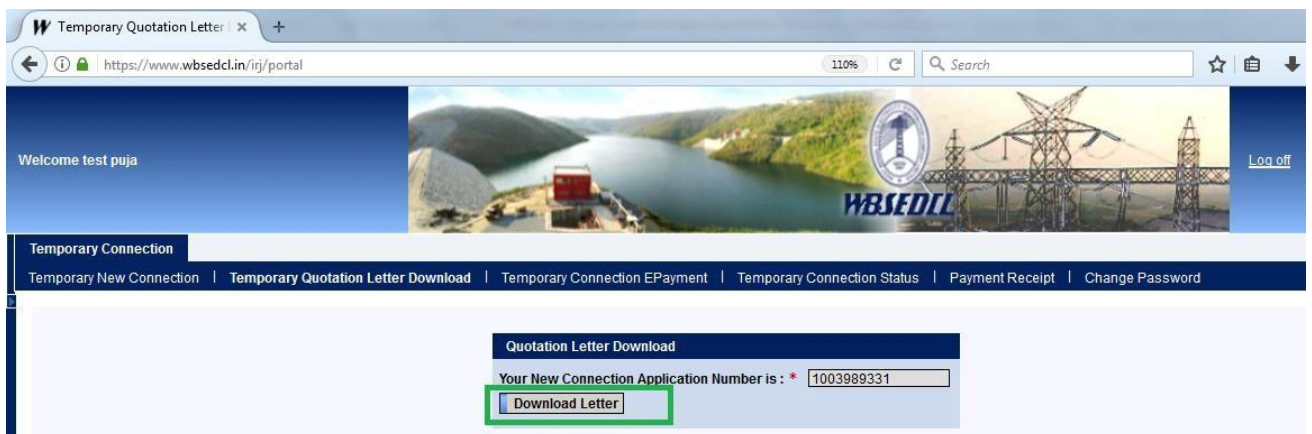
Authorized representative of WBSEDCL will inspect the premises after quotation amount deposition to ascertain:

- 1) Whether any connection already exists (live / disconnected)?
- 2) If exists, then:
  - i) is the particular premises (new one) is physically separate from the existing premises (old one) along with electrical wiring?
  - ii) is there any O.S.D. against the old connection?
- 3) Whether the existing system capable to deliver the demand loads?
- 4) Whether any maintenance jobs require to be done on the existing system?
- 5) Whether the Intending Consumer has completed his portion of work i.e.: Readiness of premises, Installation of Main Switch, Installation of earthing, Completed the wiring etc.

in order to assess any deviations, if any.


## Step 14: Quotation Generation

On satisfactory inspection in all respect by WBSEDCL officials, quotation will be generated & will be available in [Temporary Quotation Letter Download](#) tab. The same can be downloaded by clicking [Download Letter](#) button.



## Step 15: Sample Quotation Letter

Sample Temporary Quotation is shown below.

 <b>WBSEDCL</b>		<b>WBSEDCL TEMPORARY CONNECTION QUOTATION REPORT(PUJA)</b>	
Supply Office	:	MAHINAGAR CCC-3113500	
Application Number	:	1000000964	
Name of the Applicant	:	TUHIN SOVAN KOLEY	
Address	:	40. KOLKATA KARUNAMOYEE	
Phone Number	:	9474813396	
Application Type	:	Temporary Connection	
Reference ID	:	100002432	
Contract Demand	:	2 KW	
Quotation Date	:	23/09/2016	
From Date	:	23/09/2016	
To Date	:	29/09/2016	
Number Of Days	:	7	
Applicable Tariff Scheme	:	A(ST)	
<b><u>Payable Amount Details</u></b>			
Total Service Connection Charge	:	500	
Energy Charge	:	3164	
Meter Cost	:	1500	
2)Security Deposit	:	4664	
Total Payable Money	:	5164.0	

## Step 16: Quotation E-Payment using Portal

Quotation amount can be paid online by going to **Temporary Connection EPayment** tab. Then clicking on the **Next** button will show the Payable amount breakup.

The screenshot displays the WBSedCL portal interface. The browser's address bar shows the URL <https://www.wbsedcl.in/irj/portal>. The page features a navigation menu with the following options: **Temporary Connection**, **Temporary New Connection**, **Temporary Quotation Letter Download**, **Temporary Connection EPayment** (highlighted with a green box), **Temporary Connection Status**, **Payment Receipt**, and **Change Password**. Below the navigation menu, the section **Online Payment of New Connection** is visible. Within this section, there is a **New Connection Payment** form. The form contains the label **Your Application Number:** followed by a text input field containing the value **5000000141**. To the right of the input field is a **Next** button, which is also highlighted with a green box. At the bottom of the form, a blue banner provides contact information: **In case of any problem, you can report us to [crmcell@wbsedcl.in](mailto:crmcell@wbsedcl.in)**.



Consumer need to follow below steps (options marked in below screen shot also):

1. By clicking on **Pay Now** button will show the various online payment modes available.
2. Consumer need to select convenient option.
3. Check "I Agree With Terms and Conditions" checkbox.
4. Click **Confirm** button
5. Then click **Proceed to Pay** button.

The screenshot shows the 'Online Payment of New Connection' page on the WBSEDCL portal. The page includes a navigation bar with links like 'Temporary New Connection', 'Temporary Quotation Letter Download', 'Temporary Connection EPayment', 'Temporary Connection Status', 'Payment Receipt', and 'Change Pa'. The main content area is titled 'Online Payment of New Connection' and contains a 'New Connection Payment' section with fields for 'Your Application Number' (5000000141), 'Consumer Name' (TEST IND), 'Total Security Deposit(Rs)' (41364), 'Total Service Connection Charge(Rs)' (37500), 'Total Meter Cost(Rs)' (0), and 'Your Payable Amount(Rs)' (78864.0). Below this is a 'Please Select Payment Gateway' section with radio buttons for 'Axis Bank', 'Billdesk', and 'ICICI Bank'. A 'Transaction charge' section shows 'Rs.4.00 + Applicable Tax for Net-Banking / Wallet' and '0.8% + Applicable Tax for Debit/Credit Card'. The 'Transaction Terms and Conditions' section has a checkbox for 'I Agree With Terms and Conditions'. At the bottom, there are 'Confirm' and 'Proceed to Pay' buttons. Numbered arrows (1-5) indicate the steps for payment: 1. Click 'Pay Now', 2. Select a payment gateway, 3. Check 'I Agree With Terms and Conditions', 4. Click 'Confirm', and 5. Click 'Proceed to Pay'.

## Step 17: Quotation E-Payment using RTGS/NEFT

Consumers can also e-pay the quotation amount via RTGS/NEFT through Website of respective Bank. In this E-collection procedure, temporary customers of WBSEDCL can pay their quotation amount. There will not be any requirement of preregistration on the part of customers; they can pay the quotation amount in the Virtual Bank Account following the below mentioned logic.

Category of Payments	Account Nos. to be filled up/ mentioned through RTGS/ NEFT
For payment of Quotation Amount (New Service Connection & Load Extension Cases)	WBQXXXXXXXXXXYYYYYYYYYYY <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>Customer Ref ID</span> <span>Application No.</span> </div>



Here the length of **Customer Ref ID** is fixed for 9 digits whereas the length of **Application No.** varies. The virtual account should not contain any blank space and or any other characters/ special characters.

To know the exact Virtual Bank Account No, intending consumers need to check his/her Quotation.

The IFSC Code “**ICIC0000104**” should be used for fund transfer activities in these cases.

The aforesaid IFSC code is related to **CMS, Branch of ICICI Bank Ltd.**

The whole process is integrated with Bank’s system using web-service call procedure and the payment posting for successful transactions has been scheduled automatically. For the failed transactions the bank will return the amount to the respective accounts of the payees wherefrom the amount has been remitted.

Below are some sample screenshots of online RTGS/NEFT payment activity through intending consumer’s bank website/app.

The screenshot displays the Axis Bank Internet Banking interface. The browser address bar shows the URL <https://retail.axisbank.co.in/wps/m...>. The page title is "Axis Bank Internet Banking...". The interface includes a menu bar with "File", "Edit", "View", "Favorites", "Tools", and "Help". The main content area is divided into sections for "Payee Name", "Nickname", "Account No.", "Bank & Branch", "IFSC Code", "Payment Details", and "Sender Details".

**Payee Name:** COLLECTION ACCOUNT  
INTERIM WEST BENGAL  
STATE ELECTRICITY  
DISTRIBUTION

**Nickname:** WBSEDCL9

**Account No.:** WBQ [REDACTED]

**Bank & Branch:** ICICI BANK LIMITED - CMS

**IFSC Code:** ICIC0000104

**Payment Details:**

- \*Debit Account:** [REDACTED]
- Available Balance:** ₹ 8,666.81
- Payment Type:** ☒ One time ☐ Repetitive
- \*Date:** 07/09/2016
- \*Amount:** 2 (Rupees Two and Zero Paise Only)
- Remarks:** Bill Payment
- Pay Via:** ☒ NEFT ☐ RTGS ☐ IMPS

**Sender Details:**

- \*Mobile No.:** [REDACTED]
- \*Email ID:** [REDACTED]

Axis Bank Internet Banking...

### E-RECEIPT FOR TRANSFER FUNDS

Payee Name:	COLLECTION ACCOUNT INTERIM WEST BENGAL STATE ELECTRICITY DISTRIBUTION
Nickname:	WBSEDCL9
Credit Account No:	WBQ*****
Remarks:	Bill Payment
Debit Account:	*****
Date:	07 Sep '16
Amount:	₹ 2.00 (Rupees Two and Zero Paise only)
Payment Type:	One Time Payment
Pay via:	NEFT

[Set As Favorite Transaction](#)
[Download](#)
[Email](#)
[Print](#)

[Back to Payee List](#)

## Step 18: Payment Receipt Page

After successful payment of the Quotation amount the payment receipt can be generated from [Payment Receipt](#) tab.



## Step 19: Tracking Application Status

Consumer can track the Application status by going to [Temporary Connection Status](#) tab & then clicking [View Status](#) button.



## Step 20: Effecting Service Connection

After payment of quotation, connection will be effected according to consumer's application. The same will be reflected at the [Temporary Connection Status](#) tab also.

