

Memo no.: WBSEDCL/IT&C/33.10(i)/ 3735

Date: 21.06.2021

NOTICE

Sub : - Clarification of pre-bid queries

Ref : Tender Notice No: WBSEDCL/IT&C/33.10(i)/3699 Dated: 31.05.2021.

The following clause has been modified: Clause No :IB.5.3.1 XXI Page No 8

Existing Clause	Modified and Should be Read As
The bidder(s) should have the experience of performing similar work order (of at least 1 Crore INR) in one single order to any Govt./reputed corporate institution for similar type of job within the financial years among 2016-2017, 2017-2018, 2018-2019 and. 2019-2020. The bidder shall submit the list of orders in his executed mentioning the order value in last four years.	The bidder(s) should have the experience of performing similar work order (2 orders of at least 10 Lakhs INR each) to any Govt./reputed corporate institution for similar type of job within the financial years among 2016-2017, 2017-2018, 2018- 2019 and. 2019- 2020. The bidder shall submit the list of orders in his executed mentioning the order value in last four years.

Following queries have been received, regarding above mentioned tender. The clarification of the tender committee regarding the queries has been mentioned below.

Bidder :M/s VARELI TECNAC PVT. LTD.				
SL NO	SECTION NO/PG	Clause Description	Query	Response of the committee
1	Submission of Bid IB.15.3.1 xxi, Page 8	The bidder(s) should have the experience of performing similar work order (of at least 1 Crore INR) in one single order to any Govt./reputed corporate institution for similar type of job within the financial years among 2016-2017, 2017-2018, 2018- 2019 and. 2019- 2020. The bidder shall submit the list of orders in his executed mentioning the order value in last four years	This clause has maintained in Mandatory Condition Page Number 20 Kindly clarify	The Clause to be read as "The bidder(s) should have the experience of performing similar work order (2 orders of at least 10 Lakhs INR each) to any Govt./reputed corporate institution for similar type of job within the financial years among 2016-2017, 2017-2018, 2018- 2019 and. 2019- 2020. The bidder shall submit the list of orders in his executed mentioning the order value in last four years."
2	SECTION: II Scope of Work [SW]- SW.5 , Page 13	VENDOR shall provide one dedicated manpower for Manage, Response, handling calls through CA helpdesk system and also for attending the calls	Kindly specify -eligibility of the Manpower. - Seating location	Capability to manage the incident / helpdesk system and to handle Manage service of the H/W of PCs/Printers including OS/Antivirus/Ms-Office & Other suitable S/W installation provided by WBSEDCL. The seating Location will be IT&C Cell , 3rd Floor , Vidyut Bhavan, WBSEDCL

Bidder M/s CREATIVE INFO-LINK PVT LTD

Sl NO	SECTION NO/PG	Clause Description	Query	Response of the committee
1	General	General	Consumable spare Like – Laptop Battery, Laptop Adaptor and other Printer consumable – Maintenance kit ,Presser roller ,Printer head is under AMC or Not ?	Yes, all are included in the AMC except printer cartridge.
2	SW.5.	VENDOR shall provide one dedicated manpower for Manage, Response, handling calls through CA helpdesk system and for attending the calls.	Dedicated person where will be posted?	The seating Location will be IT&C Cell , 3rd Floor , Vidyut Bhavan, WBSEDCL
3	GCC.6.1.	You shall perform CAMC of all equipments as mentioned in the Annexure V installed at the Vidyut Bhavan, Data Centre & Disaster Recovery Centre as per LOA for 3 (Three) years. All necessary spare parts under scope of service need to be kept in stock accordingly.	Where will Kept the stock spare is it location or our office ?	Bidders should keep the stock of spares in its own location under own custody.
4	GCC.1.5 Section III.	Quotation from any sub-vendor will not be entertained	–We working as a partner with IBM but need to know whether WBSEDCL is consider us as main vendor or sub vendor.	Bidders should submit documents as per mandatory conditions as mentioned in the NIT. Sub-vendoring of the participating bidder will not be allowed. please refer NIT.
5	EMD	General	You are asking to submit the EMD & Tender Fees in this Tender. But As per Rule 170 of General Financial Rules (GFRs) 2017, Micro and Small Enterprises (MSEs) and the firms registered with concerned Ministries/ Departments are exempted from submission of Bid Security. So please allow MSME vendor for Exemption of EMD & Tender Fees.	Submission of EMD & Tender fees are mandatory. No exemption allowed to MSME as per purchase policy of WBSEDCL.

BIDDER : M/S KARVY INNOTECH LTD.				
SL NO	SECTION NO/PG	Clause Description	Query	Response of the committee
1	General	General	With reference to the Tender No. WBSEDCL/IT&C/33.10(i)/36 99, dated 31.05.2021, please confirm that whether the bidder need to deploy 1 (one) engineer each in three said locations, i.e. in Vidyut Bhavan, DC-Rajarhat and DR-Murshidabad.	The bidders should deploy only one Manpower and the seating Location will be IT&C Cell , 3rd Floor , Vidyut Bhavan, WBSEDCL. However all calls needs to be managed for all 3 locations as per SLA.

All the other terms and conditions of the tender will remain same.


P. Bhattacharjee
 Chief Engineer, IT&C Cell
 WBSEDCL