

DETAILS OF INSURANCE COMPANY & TPA w.r.t. GROUP MEDICAL INSURANCE POLICY FOR THE RETIRED EMPLOYEES OF WBSEDCL (2019-20)

Name of the Insurance Company: THE NEW INDIA ASSURANCE CO. LTD.

Name of the TPA: MEDI ASSIST INSURANCE TPA PVT. LTD.

Office Address: MEDI ASSIST INSURANCE TPA PVT. LTD.
8th Floor, Thapar House,
25, Brabourne Road, (Near Tea Board)
Kolkata – 700001.

Contact details of TPA: Sourav Prakash Basakh
Sr. Executive – Account Management
Mob : +91 85850 07583
E-mail : sourav.prakash@mediassistindia.com

Help Desk : TPA Helpdesk will be functional at 6th Floor, C Block, Vidyut Bhavan on every Monday, Wednesday and Friday (except holidays) from 11 am to 3 pm for interactions with the beneficiaries of the policy and facilitation of submission of claim documents, settlement of queries, grievances etc.

The contact details of the TPA uploaded herein has been provided on temporary basis by the agency and is subject to change. Final contact details of TPA, list of “Preferred Network Hospitals”, procedures for downloading e-card etc. shall be uploaded on www.wbsedcl.in shortly. For any assistance, please contact :

Group Medical Insurance Cell, WBSEDCL, 6th Floor, C Block, Vidyut Bhavan, Kol- 91.
Tel: 033-23598385