

Terms & Condition for WBSEDCL Consumers for electricity bill payment using Mobile platform through Stored value card Wallets

- Consumers can pay monthly as well as quarterly bill using stored value card Wallets authorized by WBSEDCL.
- Bill payments by you to WBSEDCL may be made through an electronic and automated collection and remittance service (mobile platform) hosted by WBSEDCL's designated service provider. This payment service is provided to you in order to pay your bills using mobile platform of the concerned Wallet. WBSEDCL makes no representation of any kind, express or implied, as to the operation of the mobile platform. You expressly agree that your use of this payment service is entirely at your own risk.
- You will borne the necessary transaction charge plus service tax as applicable for payment of your electricity bill as optional payment mechanism. This charge will be taken by m-commerce solution provider for giving this service. WBSEDCL will take exact bill amount from you.
- Consumer is to be ensured that transaction id has been generated & sent to his/ her mobile and if the same has not been generated, she/he has to make the payment of bill afresh to avoid disconnection. Refund of the money, due to above unsuccessful transaction or in case payment information is not received by WBSEDCL even after two (02) days from date of payment, auto-refund process will be initiated by the respective issuer of stored value card wallet. In case of any dispute, she/he has to take up the matter with the respective issuer of stored value card wallet. WBSEDCL will not be responsible for such of refund.
- Payment posting will be made at our database if payment information is received within two (02) days from the date of payment.

- **Limitation of Liability**

WBSEDCL has made this service available to you as a matter of convenience. WBSEDCL expressly disclaims any claim or liability arising out of the provision of this service. You agree and acknowledge that you shall be solely responsible for your conduct and that WBSEDCL reserves the right to terminate your rights to use the service immediately.

In no way shall WBSEDCL or its affiliates be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, data or other intangible losses arising out of or in connection with use of this mobile platform.

WBSEDCL assumes no liability whatsoever for any monetary or other damage suffered by you on account of (i) the delay, failure, interruption, or corruption of any data or other information transmitted in connection with use of the mobile platform; or (ii) any interruption or errors, in the operation of the mobile application.

You shall indemnify and hold harmless WBSEDCL and their respective officers, directors, agents, and employees, from any claim or demand, or actions.

You agree, understand and confirm that personal data including without limitation details relating to stored value card wallet over the mobile platform is susceptible to misuse, theft and/or fraud and that WBSEDCL has no control over such matters. Although all reasonable care has been taken towards guarding against unauthorized use of any information transmitted by you, WBSEDCL does not represent or guarantee that the use of the mobile platform will not result in theft and/or unauthorized use of data over mobile application.

- Stored value card wallet details

The Stored value card wallet details provided by you for use of the mobile platform will be correct and accurate and you shall not use a stored value card wallet which is not lawfully owned by you. You further agree and undertake to provide correct and valid card wallet details.

In default of the above conditions the Company shall be entitled to recover the amount of transaction from the consumer against whose electricity bill the card wallet has been used. Further, the Company also reserves the right to initiate any legal action for recovery of cost / penalty or any other punitive measure, as it may deem fit.

I agree with the terms & conditions