

ATTENTION WBSEDCL CONSUMERS

WBSEDCL will carry out IT System upgradation from **04.02.2019** to **12.02.2019** to provide better consumer service. Due to this, following **payment services will be affected** during the above-stated period:

A. Payment against spot bills generated within **03.02.2019** can be accepted in all modes up to **6 PM** on **08.02.2019**; **B.** Payment against spot bills generated between **04.02.2019** and **08.02.2019** will not be available through KIOSK, SREI-SAHAJ collection centre and all the e-payment channels. The aforesaid payment channels will also be unavailable to all consumers from **6 PM** on **08.02.2019** to **6 AM** on **13.02.2019**; **C.** Online pre-paid recharge voucher generation system will be unavailable from **6 PM** on **08.02.2019** to **6 AM** on **13.02.2019**. However, payment option through cash desk of WBSEDCL on working days and NEFT/RTGS using portal of concerned bank will be available throughout the above-stated period for all the consumers. Inconvenience caused is deeply regretted.



WBSEDCL

WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED

(A Govt. of West Bengal Enterprise)

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